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Contact Information

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The Clinic is a nonprofit free clinic that serves uninsured and underserved patients in the Greater Phoenixville area. In addition to primary care, we provide specialty care, lab testing, medications and diagnostic testing, all at no cost to the patient.

Like other healthcare providers across the nation, The Clinic has been doing its best to adapt to the current crisis while providing uninterrupted medical care to our patients. This involves transitioning to telemedicine, making building modifications in order to keep both providers and patients safe and limiting the number of patients seen on site.

While The Clinic has been closed to most patient visits since this crisis began, our staff providers have been at our facility every day of operation, taking phone calls, filling medication requests, seeing patients through telehealth appointments and seeing a limited number of patients with traditional appointments on site, as necessary. During this challenging time, our practitioners have made it a goal to provide the consistent, quality care our patients have come to expect while at the same time keeping both Clinic staff and patients safe.

As a nonprofit free clinic that receives no funding from federal or state government institutions, all of our income is generated from the generosity of our community. Around 10% of our annual budget is comprised of voluntary contributions from our patients, which equates to over $9,000 every month. These contributions can range from $0 from those who can't afford it, to over $100 from those who feel
they can. The Clinic incurred an average cost of $141 for each patient visit in 2019, which included lab testing and medications.

The shift to telehealth and limiting the number of patients seen on site has created a funding crisis for The Clinic, as these patient donations are largely no longer being received. We have also been forced to cancel our two large annual fundraisers, putting further strain on our budget. In addition, The Clinic has incurred additional expenses with subscriptions to telehealth technology and related equipment (over $2,500), along with anticipated expenses once contractors are permitted to get back to work and we begin our building renovations. Our regular staffing and facility expenses continue on as budgeted, as every member of our small staff is critical to our operation.

During this crisis, millions of Americans have lost their jobs and are losing their health benefits. Demand for The Clinic’s services will only increase in the coming months and years. In order to continue serving our community and the growing demand for services, finding new sources of funding to replace those that have been lost will be critical.

In just two months of this crisis, The Clinic will have lost income from our cancelled Annual Dinner fundraiser and over $18,000 in patient donations. We have also incurred over $2,500 in expenses to set up our telehealth program. The Clinic’s future ability to provide all of our underserved neighbors with quality, comprehensive medical care depends on consistent funding in a situation that no one could have anticipated just a few months ago.

The Clinic requests a $5,000 Front Line Grant from the COVID-19 Rapid Response Fund, which constitutes around .5% of our annual operating budget. Every dollar received through donations and grants is critical to our organization. This funding will be used to continue operations and patient care, and will be used immediately.

Please don’t hesitate to reach for any additional information.

With gratitude,

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