

# IDEA: Inclusion, Diversity, Equity & Access: The Board's Leadership Role Across the Organization



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# BOARD DUTIES

1. Ensure Legal & Ethical Integrity
2. Build a Competent Board
3. Determine Mission & Purpose  
Ensure Effective Planning  
Monitor & Strengthen Programs & Services
4. Protect Assets & Provide Financial Oversight
5. Ensure Adequate Financial Resources
6. Enhance the Organization's Public Standing
7. Select, Support & Evaluate the Chief Executive

**IDEA:**

**Inclusion, Diversity, Equity & Access:  
The Board's Leadership Role  
Across the Organization**



# BUILDING A COMPETENT DIVERSE BOARD

IDEA:

**Inclusion, Diversity, Equity & Access:  
The Board's Leadership Role  
Across the Organization**

1. Ensure Legal & Ethical Integrity

2. Build a Competent **Diverse Board**

3. Determine Mission & Purpose  
Ensure Effective Planning  
Monitor & Strengthen Programs & Services

4. Protect Assets & Provide Financial Oversight

5. Ensure Adequate Financial Resources

6. Enhance the Organization's Public Standing

7. Select, Support & Evaluate the Chief Executive



# TARGET BOARD NEEDS

## DEMOGRAPHICS & EXPERTISE

AREA	HAVE	NEED
<b>PASSION + COMMITMENT to CAUSE</b>		
High, Medium, Low, None		
<b>EXPERTISE</b>		
Board: Serves on other boards		
Accounting, Finance, Investment		
Customer Service		
Human Resources		
Legal, Risk Management		
Fundraising, Marketing, Sales		
Strategic Planning; Strategic Thinking		
<b>RESOURCE   CONNECTIONS</b>		
Introductions/Ambassador to potential partners & donors		
Open doors to funding sources		
Community outreach		



AREA
<b>GEOGRAPHY</b> N, S, E, W, Central
<b>AGE</b> 20s, 30s, 40s, 50s, 60s, 70s, 80s
<b>SEX</b> M, F
<b>SEXUAL ORIENTATION</b>
<b>GENDER IDENTITY</b>
<b>RELIGION</b>
<b>DISABILITY</b>
<b>RACE/ETHNICITY</b>

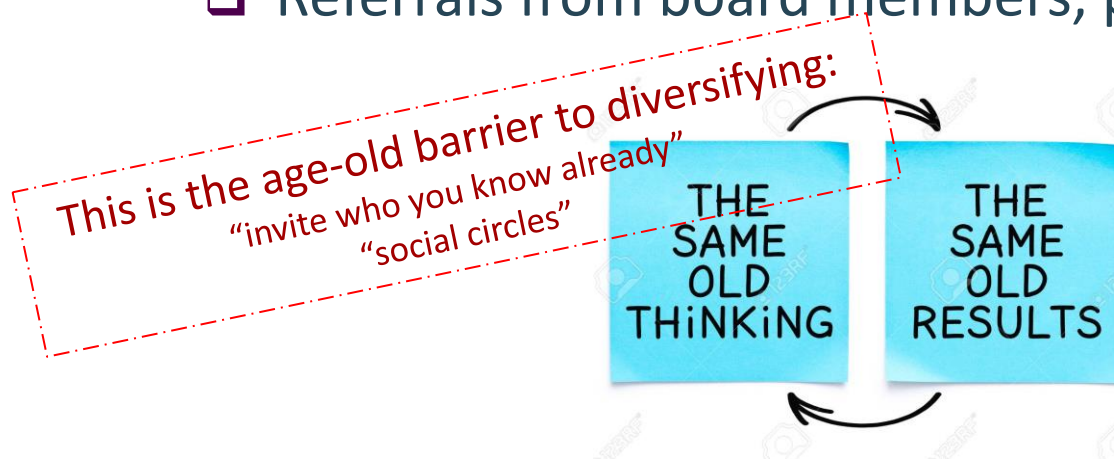


“Diversity is about embracing differences, and recognizing the amazing things that are possible when it’s woven into an organization’s culture”



# IDENTIFY BOARD PROSPECTS

- Leverage existing organizational networks
  - ❑ Volunteers, donors, constituents, event attendees
  - ❑ Referrals from board members, partners



- Build **new** networks. **Start**. Give it **time** to develop.

Looking ahead,  
it isn't about WHO you know,  
it's about who you NEED to know





# RECRUIT BY DESIGN, NOT BY ACCIDENT

- **Recruit affirmatively** by identifying diverse people whose specific skills, abilities, qualifications & experiences meet your nonprofit's needs
- Recruit a **critical mass** of diverse people
  - Be wary of tokenism
  - Rule of 3
- Respect **non-traditional backgrounds** & experiences
- **Seek out diverse networks & intentionally** follow up for guidance & assistance—new experiences, new connections, new perspectives, new knowledge of others, new referrals
  - Attend community events which include & honor diverse people
  - Personally patronize restaurants & businesses owned by diverse people



# RECRUIT

## TAKE TIME TO BUILD AUTHENTIC, NEW RELATIONSHIPS

- Initial interactions & tone
  - Visits, events, programs
  - Welcoming & inclusive (*Are We Really???*)
- Deepen interactions
  - Committees / Task Force service first
  - Then decide whether Board service is appropriate
    - Commitment to mission
    - Place nonprofit's needs ahead of own
    - Hold confidences & private info
    - Respect group process & organizational protocols
    - Serve as strong ambassador



# RETAIN DIVERSE LEADERS

*Retention is grounded in good group process*


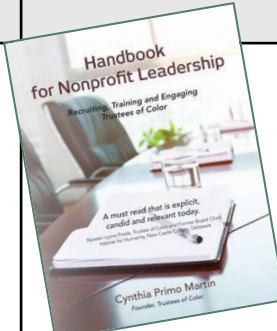

- Satisfying authentic relationships
- Mutual benefit & exchange
- Effective leadership
- Substantive work
- Celebrate accomplishments





# RECRUITING DIVERSE LEADERS IN CHESCo...A START

LISTING & LINKS AT [HTTPS://CHESCOCF.ORG/SOCIAL-JUSTICE/](https://chesco.org/social-justice/)

<p><b>REFERRALS/INTRODUCTIONS</b> from diverse people who already serve on other nonprofit Boards, committees &amp; who volunteer</p>	<p><b>FAST-TRACKED MIDDLE MANAGERS</b> in larger businesses &amp; corporations</p>	<p><b>ORGS REPRESENTING DIVERSE GROUPS</b>          NAACP – West Chester, Phoenixville, Coatesville          Black Light Projects, Phoenixville          Black Women of Chester County in Action          Casa Guanajuato, Kennett          Diversity in Action, Phoenixville          LGBT Equity Alliance of ChesCo, Phoenixville</p>
<p><b>COLLEGES &amp; UNIVERSITIES ALUMNI, FACULTY &amp; STAFF</b>           Cheyney University          Delaware County Community College          Lincoln University          Penn State  <a href="https://www.facebook.com/psuchesco/">https://www.facebook.com/psuchesco/</a>          West Chester University esp.          WCU Black Alumni Association  <a href="https://www.wcualumni.org/bac">https://www.wcualumni.org/bac</a></p>	<p><b>EXECUTIVE LEADERSHIP TRAINING PROGRAMS</b>   <b>Leadership ChesCo</b> UW + WCU + CCCBI @8 trainings over 8 mos, 20 alumni/yr  <a href="https://www.unitedwaychestercounty.org/leadership-chester-county/">https://www.unitedwaychestercounty.org/leadership-chester-county/</a>   <b>DiverseForce on Boards</b>          Univ of PA + William Penn Fdtn/Lenfest /Knight board training &amp; matching program for emerging &amp; senior leaders of color. 6 wk training, 100 alumni/yr  <a href="https://www.diverseforceonboards.com/">https://www.diverseforceonboards.com/</a></p> 	<p><b>RELIGIOUS COMMUNITY GATHERINGS</b>          St Paul's Baptist Church, West Chester          Bethel AME, West Chester          Bethel AME, Kennett Square          Grimes AME, Phoenixville          Keshet Israel, West Chester          St Agnes Latino mass, West Chester          Tabernacle Baptist Church, Coatesville</p>
<p><b>PROFESSIONAL, TRADE OR FRATERNAL ASSOCIATIONS</b>          Latino Lunch Club – monthly meet up          West Chester &amp; Virtual</p>	<p><b>CHAMBER OF COMMERCE GATHERINGS</b></p>	<p><b>SERVICE CLUBS</b>          Rotary Clubs          Lions Clubs          Kiwanis Clubs</p>
		<p>CCCF version adapted from          Cynthia Primo Martin          Founder, Trustees of Color, DE  <b>Recruiting, Training &amp; Engaging Trustees of Color, 2021</b>  <a href="http://www.cedartreebooks.com">www.cedartreebooks.com</a></p>

# NEW PILOT PROGRAM TO RECRUIT & SUPPORT EMERGING DIVERSE COMMUNITY LEADERS IN CHESCo...START W/COMMITTEES

## GETONBOARD CHESCo

TRAIN • CONNECT • SUPPORT



We train, connect, and support emerging leaders with the nonprofits they wish to serve throughout Chester County.

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Partners



Phoenixville  
Community  
Health Foundation



THE FUND  
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Cultural Alliance  
of Chester County



CHESTER COUNTY CHAMBER  
of Business & Industry  
- a Chamber of Influence -



## GETONBOARD CHESCo

TRAIN • CONNECT • SUPPORT



Are you eager to help make a  
*positive impact* in your community?  
Do you want to *expand your*  
professional and personal *networks*?  
Were you *previously involved* as a  
*community volunteer* but can't find  
the time or 'right' nonprofits now?

We train • connect • support emerging  
leaders with the nonprofits they wish to  
serve throughout Chester County.



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# MISSION IMPOSSIBLE?

How / Do we authentically diversify **everything** throughout our entire nonprofit?

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# PANEL DISCUSSION QUESTIONS



4. **Where & how** do we find & develop diverse relationships?

3. What **mistakes** tend to be made in **cultivating & recruiting?**  
in **retaining?**

- What can be done to address these things? What works **well**?

2. **Self-examination:** What practices & processes at our nonprofit are **impediments** to bringing & retaining diversity throughout our organization's operations & personnel?

- What can be done to address these things? What works **well**?

1. **Self-reflection:** Are Chester County's nonprofit board members **really** ready for more diversity throughout the entire nonprofit organization:

- programs & services    -communications, marketing, fundraising
- vendors    -partners    -volunteers, committees, board, staff

- What can be done to improve this?

- What are some examples of where this is working **well**?



## NEXT STEPS: SET YOUR INCLUSION, DIVERSITY, EQUITY & ACCESSIBILITY GOALS

*We know how to do this.*



It takes *awareness*.

It takes *planning*.

It takes *commitment*.

It takes *time*.